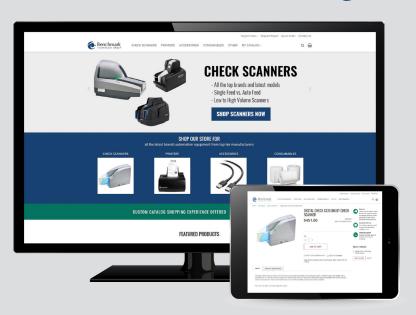


# eCommerce Custom Online Ordering

Benchmark's online ordering portal offers the convenience of 24/7 access and a custom catalog featuring your approved products and special pricing. All orders placed within your account are viewable by authorized employees and a convenient reorder button makes it easy to reorder common equipment to replenish offices or branches.

Access your new custom catalog today and place orders at your convenience. Request a demo to learn more about our online ordering option!



# Benefits

# **Quick and Easy Online Equipment Ordering**

Our online ordering portal allows you and your team to place equipment orders in minutes providing you with more time to focus on your other business needs. Items can be added or removed from your catalog at your discretion and can include: check scanners, consumables, extended warranties and more.

#### 24/7 Access on All Devices

Easily place and track your orders from anywhere at anytime. Our site can be accessed from your desktop, tablet or phone. All orders received prior to 4pm EST will be processed and shipped same day. Orders placed after 4pm EST will be shipped next business day.

## **Service Request Initiation**

If you experience a problem with your device that requires a repair, you can initiate a service request online. Our online service request page generates your Repair Order (RO) number upon submission and sends an automated email with information related to the repair.

## **Order History Reporting**

Our online ordering portal allows you access to any orders placed within your organization on our site no matter the user. You have the ability to drill down on all orders and view what was ordered, when it was ordered and the status of the order all within your company's account overview page.