



CashWare®

A cash automation solution for banks and credit unions



Embrace a seamless solution for efficient teller cash handling

The CashWare® solution automates cash handling across all devices, giving tellers more time to provide excellent customer care, and busy branch managers more control of cash operations.

Increase efficiency at your teller line

The CashWare® application has an intuitive, user-friendly interface that guides tellers through the cash component of all teller transactions, ensuring accuracy and eliminating the need for manual cash counting. The solution offers:

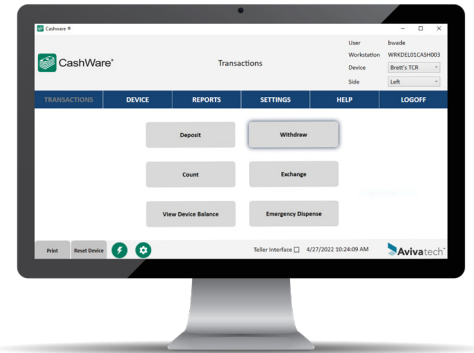
- Suggested mixes of cash denominations for withdrawal transactions, as well as a pay-out calculator to change the denomination mix
- Confirmation of declared cash deposit value or a quick count of the cash presented for deposit for customer approval
- Pop-up informational messaging that efficiently guides tellers through device issues such as low notes or jams, saving time and avoiding frustration
- Highly available remote support that ensures quick issue resolution to keep tellers productive

As a result, tellers can complete cash transactions quickly and confidently while staying focused on customers' needs.

Fully leverage every cash recycler and dispenser

The CashWare® solution works with most cash recyclers and dispensers and core banking or teller systems. The solution adapts to your branch's unique cash environment, enabling:

- Access to multiple devices from a single workstation, regardless of the manufacturer
- Cost-efficient licensing per device to support multiple users per recycler or dispenser
- Visibility into information regarding cash levels in the device and history of transactions processed to help you understand device utilization over time



Gain greater control and boost cash security

Effective management of teller activity and cash handling in your branch is essential for efficient cash operations. With the CashWare® solution, teller transactions are monitored in real time and cash-ins/cash-outs are automatically detected and streamlined.

Plus, key administrative features in the CashWare® solution give you the power to implement and enforce cash handling requirements with controls and tools that allow for:

Maintaining specific totals and audit logs and change denomination mixes – all of which can **reduce teller drawer cash by 75%** for less cash exposure

Peer grouping of recyclers for **quicker access to devices and easier balancing**

Robust reporting capabilities with more than 19 views that let you **stay in tune with your cash levels** and device performance

Level-up to an enterprise-wide transaction automation solution

The CashWare Advisor® enterprise dashboard, a companion product to the CashWare® solution, provides a management layer to monitor cash utilization, transaction volumes and device performance across all your branch locations. The solution's real-time action cards and charts provide the business intelligence you need to drive successful cash operations across your enterprise.

For additional information on the CashWare® solution, contact your Benchmark Technology Group representative.